

Frequently Asked

questions



You have questions. We have answers.

DO I HAVE TO BE A MEMBER TO BOOK AN EVENT?

You do not have to be a member of the Piedmont Club to book an event. However, our members do get special perks and deep discounts for their private events!

Ask us how to become a member!

HOW MUCH IS THE ROOM RENTAL?

It varies due to club membership, date, time, size of event, event needs, and more. Once you've visited for a scheduled tour, we'll provide a custom proposal to give you a better idea of estimated costs.

CAN I HOLD A DATE?

We offer a complimentary 7-day hold with no obligation. If you decide to book your event, we'll move you to the contract process. Otherwise, the date will open up for booking.

DO YOU HAVE A FOOD & BEVERAGE MINIMUM?

Yes, you'll be responsible for a food & beverage minimum based on your event. Minimum expenditures do not include service charge, state or local sales tax, ceremony fees, or rental items. The requirements are quoted prior to booking the event and are stated in the Private Event Agreement.

WHAT IS THE CONTRACT PROCESS?

The contract process is broken down like this:

1. Hold the date | 2. Decide on your packages
3. Get customized quote with food & beverage minimums | 4. Sign contract & leave deposit
5. Contract is countersigned by the Piedmont Club | 6. You're official!

WHAT PAYMENTS DO YOU TAKE?

All major credit and debit cards are accepted. Credit cards incur an additional 3% processing fee. Debit cards and checks are accepted without any fees. No cash is accepted.

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WHAT IS THE CANCELLATION POLICY?

In the event you need to cancel your event, the Piedmont Club is entitled to a cancellation fee as liquidated damages at the time of cancellation based on a predetermined timeline as outlined in the contract. Deposits will apply to the cancellation fee.

IS OUTSIDE CATERING ALLOWED?

Outside Catering may be allowed in certain instances with an approved caterer or restaurant. We require you to have the outside catering package in addition to a beverage package. Please refer to the Outside Catering Policies for more information.

DO I GET A MENU TASTING?

We offer a complimentary menu tasting for up to 4 guests. Additional guests may be added for an additional charge.

WHAT DECOR IS ALLOWED?

We happily allow most décor items!
However, nothing may be nailed, taped, tacked to the walls, doors, or windows. In the case you have a banner or photo booth backdrop, it must have its own free-standing frame. Real candles are welcomed, but they must be enclosed within a hurricane, glass votive, lantern, or other vessels.
Please be sure to get your décor approved with the Event Sales Director.

DO YOU HAVE STORAGE?

There is a very limited amount of storage available. Items may not be stored overnight unless previously arranged with the Event Sales Director.

DO YOU HAVE A LIST OF PREFERRED VENDORS TO USE?

We sure do! From wedding photographers to florists and DJs, we've worked with some of the best companies in the industry and would love to share their information with you!