



What does my party include?

- 1 hour ice skating (during regularly scheduled public skate time)
- Skate rental
- Birthday table with paperware/utensils
- Printable Invitations (file sent in confirmation email)
- Food & drinks (one slice of **Jet's Deep Dish cheese pizza**, popcorn and pink lemonade)
- Cake (¼ sheet cake~ approximately 24 slices) & ice cream (single-serve, pre-packaged cups)
- Chiller t-shirt for birthday child
- Set up & clean up
- All adults skate for free including skate rental (food and drink not provided)

What is your cancellation/refund policy? If you need to cancel your party, you must give a minimum seven (7) days notice in order to receive a deposit refund.

Do I have to pay for siblings? All children that participate in the party, including skating and the food, will be charged \$22 each. If the parent wants to just bring their children skating, they can pay the regular public skate admission price upon arrival, and you will not be charged. However, food and drink are not included.

Is there someone to help the non-skaters? You will be surprised how quickly most kids learn to skate! There will be a rink guard on the ice for the safety of all the skaters, however there is not someone assigned to directly help individuals on ice. Of course, parents are welcome to help and skate for no additional charge.

Can I bring in my own food? You may bring in a cake, however a cake (and a butter knife to cut the cake) is already included in the price. You may also bring in goodie bags or treat bags. Other than that, The Chiller's policy is you may bring in some light snacks, like chips or veggies, to have with your birthday party. Please note that outside drinks are not permitted without prior approval.

How many guests can I invite? There is a minimum of 10 guests that you need to pay for, but you can invite as many guests as you would like. We will contact/email you the Weds before your party to confirm guest count and to see if you will need any additional items.

Do we have the ice and mezzanine to ourselves? Your ice time is during Chiller public skating sessions and there may be other parties on the mezzanine at the same time.

Is the birthday child included in the head count? Yes, we do include the birthday child in the head count.

Can we have candles for the cake? Unfortunately, due to a fire code, we do not allow candles.

What should I tell the kids to wear? Remember we are an ice rink, so we recommend comfortable, warm clothing including sweatshirts, long pants, thin socks and gloves or mittens. We also highly recommend helmets, especially for younger children. Loaner helmets are available upon request, but guests are welcome to bring their own.

How many slices of pizza does each child get? Each paying child receives 1 slice of **Jet's Deep Dish cheese pizza**. Additional pizzas (either cheese or pepperoni) may be ordered in advance for \$17 each, cut into 10 pieces. Unfortunately, pizza cannot be ordered the day of the party.

Can I bring in decorations? Absolutely! Balloons, etc. will definitely look great on your table! You may also purchase a bouquet from us (\$9.00/6 balloons or \$1.50 each). Please note, piñatas are not permitted, and items may not be taped on the walls or hung from the ceiling unless pre-approved.

When will we pay the balance? We will review your bill after everyone is on the ice. Payment will be taken at this time.

Reservations are not complete until a \$50 deposit is submitted and depend upon availability. If you need to cancel your party, you must give a minimum seven (7) days notice in order to receive a deposit refund. Online reservations are recommended a minimum of 1 week prior to event only. Need a party in less than a week? Please call the Birthday Specialists at 614-791-9999 ext. 323.

<https://thechiller.com/parties/>

birthdays@thechiller.com

614-791-9999 x323